



MEDIA RELEASE CONTACT: Tim Mahler, Interim Director, 911 Easterwood Drive, 850-606-5861

FOR IMMEDIATE RELEASE

ACCREDITATION ASSESSMENT TEAM INVITES PUBLIC COMMENT

(Tallahassee, FL March 1, 2018)—A team of assessors from the Commission on Accreditation for Law Enforcement Agencies Inc. (CALEA®) will arrive March 3, 2018, to examine all aspects of the Consolidated Dispatch Agency's (CDA) policy and procedures, management, operations and support services. Verification by the team that the CDA meets the Commission's state-of-the-art standards is part of a voluntary process to gain accreditation—a highly prized recognition of public safety professional excellence.

As part of the assessment process, agency personnel and members of the community are encouraged to offer comments to the assessment team by telephone. The public may call 850-606-5849 on Monday, March 5, 2018 between the hours of 9 and 11 a.m.

Callers are provided up to 10 minutes and must address the agency's ability to comply with CALEA Standards. For more information on the standards you can go online at www.calea.org/content/public-safety-communications-accreditation-standards to view the standards. The local contact, should citizens need assistance or information, is Jeanine Gauding at 850-606-5862.

Written comments about the CDA's ability to meet the standards for accreditation can be sent directly to the Commission on Accreditation for Law Enforcement Inc. (CALEA®), 13575 Heathcote Boulevard, Suite 320, Gainesville, Virginia 20155 or www.calea.org.

"The CDA has to comply with over 200 standards in order to gain accredited status," Interim Director Mahler said. "The CDA is still considered a relatively new agency, and we are striving to provide assurances to the public that we are a professional agency capable of responding to their needs. As public safety's 'first, first responders,' accreditation serves as an official recognition and validation of the excellent customer service and teamwork our professionals demonstrate every day."

For more information regarding the Commission on Accreditation for Law Enforcement Agencies Inc., call (703) 352-4225 or www.calea.org/content/contact-form